



**Canadian Mental Health Association**  
 Vancouver-Fraser  
*Mental health for all*

**Association canadienne pour la santé mentale**  
 Vancouver-Fraser  
*La santé mentale pour tous*

**Canadian Mental Health Association, Vancouver-Fraser Branch (CMHA-VF)**

**Job Posting**

<b><u>Job Posting Number</u></b>	<b>2025002</b>
<b><u>Job Title</u></b>	<b>Residential Support Worker</b>
<b><u>FTE</u></b>	<b>Casual, On Call as Required</b>
<b><u>Hours Per Week</u></b>	<b>Varies</b>
<b><u>Reports To</u></b>	<b>Program Manager, Housing</b>
<b><u>Employee Group</u></b>	<b>BCGEU</b>
<b><u>Work Location</u></b>	<b>New Westminster (Various Houses), Maple Ridge (Riverside House)</b>
<b><u>Classification</u></b>	<b>Community Collective Agreement Support Worker 2, Grid 34</b>
<b><u>Salary Range</u></b>	<b>\$31.56 to \$33.28 per hour</b>
<b><u>Start Date</u></b>	<b>ASAP</b>
<b><u>Apply To</u></b>	<b>Johannah Schultz (Program Manager, Housing) Johannah.schultz@cmhavf.ca</b>

**MISSION STATEMENT**

As the nation-wide leader and champion for mental health, Canadian Mental Health Association (CMHA) is a federation of local branches and provincial divisions. Together, we help people access the community resources they need to build resilience and support recovery from mental illness or addiction. We do this by building capacity, influencing policy, providing services and developing resources. Together we positively impact change, create a community that supports mental health and reduces the stigma associated with mental illness.

Canadian Mental Health Association, Vancouver-Fraser branch (CMHA-VF) has been serving the Metro Vancouver area since 1958. We believe everyone deserves to be mentally healthy and live in a healthy community. By offering community-based mental health education, services and supports for children, youth, adults and seniors, CMHA-VF contributes to the long-term health and wellbeing of our communities.

**Vancouver Office** 110 - 2425 Québec Street, Vancouver, BC V5T 4L6  
**New West Office** 233 – 610 Sixth Street, New Westminster, BC V3L 3C2  
**Delta Office** 4871 Delta Street, Delta, BC V4K 2T9  
**Website** <https://cmhavf.ca>

Tel: 604-872-4902 Fax: 604-872-5934  
 Tel: 604-516-8080 Fax: 604-872-5934  
 Tel: 604-943-1878





## **POSITION SUMMARY**

The Residential Support Worker will use a client-centered recovery approach to support residents in the house to gain confidence and learn the skills needed to live independently in the community. These may include budgeting, shopping, cooking, home management, interpersonal relationship skills, and social functioning skills which will be encouraged and supported by explanation, modeling, and positive reinforcement.

## **DUTIES AND RESPONSIBILITIES**

- Monitor residents' functioning, document and report any changes to their case manager and to the Program Manager, Housing;
- Promote and solidify community linkages for the resident with particular emphasis on social/recreational, financial and other healthy client choices;
- Ensure the residents are aware of procedures for contacting appropriate assistance in emergency situations occurring after hours and on weekends and that Mental Health Centre staff is aware of the procedures;
- Ensure that, in collaboration with the resident and Mental Health case manager, goals are developed based on a collaborative assessment of skill development and appropriate need;
- Ensure that there is regular contact, supervision, consultation, and communication with Mental Health case manager and the Program Manager, Housing;
- Hold weekly planning meetings with the residents;
- Promote and maintain cordial relations between Mental Health Centre staff; and
- Complete and remit on time, a monthly written report to Acting Director.

## **GENERAL**

- Submits regular activity reports, timesheets, expense forms, etc. as required;
- Reinforces and models work-related behavior and interpersonal skills;
- Represents the agency in a professional manner;
- Provides cover for other program staff as appropriate and required; and
- Other related duties as appropriate and required.

## **QUALIFICATIONS, SKILLS & ABILITIES**

- Post-Secondary diploma or degree in the mental health field;
- Minimum 1-year experience facilitating supported housing;
- Recent related experience in a community mental health program or an equivalent combination of education, training and experience;
- Standard First Aid and CPR certifications;
- Addictions and Nonviolent Crisis Intervention is an asset;
- Addictions education is an asset;
- Class 5 B.C. Driver's License;
- Knowledge of computer word-processing Word, Excel, and Outlook;

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- Basic understanding of mental illnesses and the principles of psychosocial rehabilitation;
- Ability to observe and report behavioral and emotional changes;
- Ability to communicate effectively, both verbally and in writing with clients and colleagues;
- Ability to work independently on a one-to-one basis;
- Ability to demonstrate and explain independent living skills;
- Physical ability to carry out the duties of the position; and
- Having use of a viable vehicle during working hours.

***Additional Position Requirements:***

- Completes First Aid training, Non-Violent Crisis Intervention Training (NVCI), Suicide Awareness Training, and any additional training deemed appropriate or required by the employer; and
- Successful criminal record check for the vulnerable adults and children sector.

## **HOW TO APPLY**

- Please submit your application to [johannah.schultz@cmhavf.ca](mailto:johannah.schultz@cmhavf.ca) with the subject line “**Application for Casual Residential Support Worker**”.
- Provide a cover letter and a current resume describing how you meet or exceed the above-noted position qualifications.
- We thank all applicants for their interest, but only those selected for further consideration will be contacted.

## **WORKING AT CMHA-VF**

CMHA-VF is committed to employment equity and prioritizes the hiring of individuals from underrepresented groups including trans and gender diverse persons, Indigenous/Two-Spirit people, people of color and people with disabilities.

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